




















# Agility 4



## Quick User Guide

This guide describes main user operations. For the full user manual, see our website: [www.riscogroup.com](http://www.riscogroup.com)

Away (Full) Arming	
 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press .</li> <li>❖ <b>High security mode:</b> Press , then enter <b>code</b> or use <b>proximity tag</b>.</li> </ul>	 <p>Press .</p>
 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press .</li> <li>❖ <b>High security mode:</b> Press , then enter <b>code</b> or use <b>proximity tag</b>.</li> </ul>	 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press .</li> <li>❖ <b>High security mode:</b> Press , then enter <b>code</b>.</li> </ul>
 <p><b>[Web application]:</b> Click <b>Full Arm</b>.</p>	 <p><b>[SMS]:</b> Enter <b>code + A</b> Example: <b>1234A</b></p>
 <p>Press .</p>	 <p><b>[Smartphone app]:</b> Press .</p>

## Stay (Home) Arming





- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press , then enter **code** or use **proximity tag**.





Press 



- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press , then enter **code** or use **proximity tag**.



- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press , then enter **code**.



[Web application]: Click **Part Arm**.




[SMS]: Enter **code + H**  
Example: **1234H**.







Press 







[Smartphone app]: Press 

## Partition Arming







- ❖ **Quick mode:** Press partition number (1-3), then press Away arming () or Stay arming (.
- ❖ **High security mode:** Press partition number (1-3), press Away arming () or Stay arming (), then enter **code** or use **proximity tag**.



- ❖ **High security mode:** Press partition number (1-3), press Away arming () or Stay arming (), then enter **code**.
- ❖ **Quick mode:** Press partition number (1-3), then press Away arming () or Stay arming (.



- ❖ **Quick mode:** Press partition number (1-3), then press Away arming () or Stay arming (.
- ❖ **High security mode:** Press partition number (1-3), press Away arming () or Stay arming (), then enter **code** or use **proximity tag**.







[SMS]: Enter **code + A** (Away) or **H** (Home/Stay). Now enter partition number (1-3). Example: **1234H3**.



Partition arming (Away and Stay) via Smartphone app.

## Quick Zone Bypass








Press  and enter code, at **Activities** menu press , at **Bypass Zone** press , scroll to zone to bypass, press .



Quick zone bypass via Smartphone app.




Press , and enter code, at **Activities** menu press , at **Bypass Zone** press , scroll to zone to bypass, for each zone define Y/N using  > press  to save.




[SMS]: Enter code + B + zone number.


## System Disarming




Press  then enter **code** or use **proximity tag**.



❖ **Quick mode:** Press .

❖ **High security mode:** Press , then enter **code**.



Press  then enter **code** or use **proximity tag**.



Press .



Press .




[SMS]: Enter code + D  
Example: 1234D.




[Web Application]: Enter user **code**, then click **Disarm**.




[Smartphone app]: Press .

## Partition Disarming




Press partition no. (1-3), press .  
Enter **code** or use **proximity tag**.




Press partition no. (1-3), press . Enter **code** or use **proximity tag**.



Press  (for all assigned partitions)





Press  (for all assigned partitions)



Partition disarming via Smartphone app.



- ❖ **Quick mode:** Press partition number (1-3), then press .
- ❖ **High security mode:** Press partition number (1-3), press , enter **code**.







[SMS]: Enter **code** + **D** + partition number (1-3). Example: **1234D2**

## View / Hear System Status



**NOTE:** Short-press for LCD display, or long-press for display + announcement.

❖ **Quick mode:** Press  


**High Security mode:** Press  , then enter **code** or use **proximity tag**.




View system status via **Smartphone app**.



**NOTE:** Short-press for LCD display, or long-press for display + announcement.

❖ **Quick mode:** Press 


❖ **High Security mode:** Press , then enter **code** or use **proximity tag**.



[SMS]: Enter **code** + **ST**

## View Last Alarm




Press  for two seconds.



View last alarm from Event log via **Smartphone app**.



Press  for two seconds.



[SMS]: Enter **code** + **AL**

## Panic Alarm



Press  and  simultaneously.



Press  and  simultaneously.





Press  and  simultaneously.




Press **small button** (if installer defined).





Press  and  simultaneously.



## Additional Operations at LCD Keypad

### Duress Disarming



Press  , then enter **duress code**.



### Fire Alarm

Press  and  (LCD Keypad) simultaneously for 2 seconds /

Press  and  (Panda Keypad) simultaneously for 2 seconds.

### Emergency/Medical Alarm

Press  and  (LCD Keypad) simultaneously for 2 seconds /

Press  and  (Panda Keypad) simultaneously for 2 seconds.

### System Chime On/Off

Press  for 2 seconds.

### Output Control


Press , , or  (installer-defined) for 2 seconds.

### Wake up keypad



Press  ←.


### Main Panel Speaker Volume

Press  for 2 seconds.

Select volume level (0–4), and then press .

### Change keypad and panel language

Press  ← and  simultaneously for 2 seconds.












Scroll to select language, then press .

## Additional SMS Commands

**Un-bypass Zone:** code + UB + zone number






**Activate Output:** code + UOON + UO number

**Deactivate Output:** code + UOOF + UO number






<b>Telephone Event Notifications / Command*</b>		
<b>When Receiving a Call:</b> 1. Pick up the phone and say "Hello" or press #; You will then hear an event announcement message. 2. Now acknowledge the event (see Acknowledgment menu).	<b>Acknowledgment Menu</b> ❖ <b>Acknowledge message:</b> Press 1 ❖ <b>Acknowledge and stop all dialing:</b> Press 2 + code + # ❖ <b>Access Operations menu:</b> Press 3 + code + # ❖ <b>Listen and Talk:</b> Press 6 ❖ <b>Repeat event message:</b> Press # ❖ <b>Repeat the Acknowledgment menu:</b> Press *	
<b>Sound Indicators</b>		
<b>Intrusion alarm:</b>	Continuous, rapid beeping.	
<b>Fire alarm:</b>	Staggered, rapid beeping.	
<b>Exit delay:</b>	Slow buzzer beeps until the Exit Delay time period expires.	
<b>Entry delay:</b>	Slow buzzer beeps until the Entry Delay time period expires.	
<b>Confirm operation:</b>	1-second tone.	
<b>Reject operation:</b>	Three rapid error beeps.	
<b>Arm/Disarm chirp:</b>	1 siren chirp = system armed 2 siren chirps = system is disarmed 4 siren chirps = system disarmed after an alarm	
<b>LED Indicators (Wireless Agility Keypad RW132KP)</b>		
 <b>Power LED (Green)</b> <b>On:</b> Power OK. <b>Rapid Flash:</b> AC trouble. <b>Slow Flash:</b> Low battery trouble.	 <b>Arm/Alarm LED (Red)</b> <b>On:</b> System fully armed. <b>Rapid Flash:</b> Alarm. <b>Slow Flash:</b> System in Exit Delay.	 <b>Ready LED (Green)</b> <b>On:</b> System ready. <b>Off:</b> Open zones. <b>Slow Flash:</b> Ready to arm with open entry/exit zone.
 <b>Trouble LED (Orange)</b> <b>Rapid Flash:</b> Trouble. <b>Off:</b> No trouble.	<b>[All LEDS] Learn mode:</b> all LEDS are flashing, one after the other.	 <b>Stay LED (Red)</b> <b>On:</b> System partially (Stay) armed. <b>Off:</b> System disarmed.
<b>LED Indicators (Wireless Panda Keypad RW332KP)</b>		
 <b>Cloud Icon</b> <b>On:</b> System connected to cloud. <b>Slow Flash:</b> Cloud connectivity trouble. <b>Off:</b> No cloud connectivity	 <b>Arm/Alarm Icon</b> <b>On:</b> System armed. <b>Rapid Flash:</b> Alarm. <b>Slow Flash:</b> System in Exit Delay. <b>Off:</b> Disarmed	 <b>Ready Icon</b> <b>On:</b> System ready. <b>Off:</b> Open zones. <b>Slow Flash:</b> Ready to arm with open entry/exit zone.
 <b>Trouble Icon</b> <b>On:</b> Trouble. <b>Off:</b> No trouble.	 <b>Tamper Icon</b> <b>On:</b> Zone/keypad/external module has been tampered. <b>Off:</b> Normal operation.	 <b>Stay Icon (Red)</b> <b>On:</b> System partially (Stay) armed or bypass zones. <b>Off:</b> No bypass zones.

\*Not available during Cloud mode unless a multi-socket communication module is installed.

### Assign and Edit Users (User Codes)

1. Press  and enter **code**.
2. Scroll to **Codes/Tags**, then press .
3. Scroll to **User Codes**, then press .
4. Scroll to **New/Change**, then press .
5. Scroll to select the **index number** (to designate to a system user), then press .
6. Enter (or re-enter) the **new code**.
7. Re-enter the **new code**; the system beeps and “Accepted” displays.
8. Repeat the above steps for additional codes.

### Assign Proximity Tag

1. Press  and enter **code**.
2. Scroll to **Codes/Tags**, then press .
3. Scroll to **Proximity Tags**, then press .
4. Scroll to **New/Change**, then press .
5. Scroll to select the **index number** (to designate to a proximity tag user), then press .
6. Within 10 seconds, hold the proximity tag; at 1–2 cm from the keypad buttons (LCD Keypad) / at the right-hand side of the LCD display (Panda Keypad); a long beep indicates the tag has been registered.  
NOTE: If the tag was already registered, 3 beeps will sound and a message will display.

### Registering to the RISCO Cloud

- 1 Go to [www.riscocloud.com](http://www.riscocloud.com) and click **register**
- 2 Enter your first name and last name.
- 3 Enter your **e-mail address** as the Login Name (required for 1st-time activation).
- 4 Define password (must be: a minimum of eight characters; contain at least one capital letter and one lower case letter; contain at least one number; and contain at least one special symbol) and confirm.
- 5 Enter in the 15 digits Panel ID as it appears: on the postcard that arrived with the panel or supplied by the installer (also available in the keypad menu as described below).
- 6 Complete registration form and click **Register**.
- 7 To complete registration open the email message received on the email account you defined as Login Name.

### Logging in to the RISCO Cloud / Accessing the Web User Application

- 1 Go to [www.riscocloud.com](http://www.riscocloud.com)
- 2 Enter User Name and Password (same as supplied during the registration process).
- 3 Enter Passcode/PIN (Agility4 User Code).
- 4 Click **Enter**..

### iRISCO Smartphone App

Download the iRISCO Smartphone app from the Apple App store or the Android Play Store.

